

Home Care Package Timeline Guide

REGISTER WITH MY AGED CARE

Contact MAC on 1800 200 422 to assess your eligibility for Government Assistance. Appoint Representative.

1

MAC ASSESSMENT

Referral made to Aged Care Assessment Team for eligibility for a Home Care Package.

2

RAS ASSESSMENT

if minimal services are required you may receive regional assessment service, which will approve you for CHSP services.

3

ACAT ASSESSMENT

ACAT will assess your requirements and approve you for a Level 1 – 4 Home Care Package.

4

APPROVAL FOR HCP

Letter received notifying your approval for a HCP and at what Level.

5

READY LETTER

Ready Letter advising that your HCP is up to 3 months away. It may arrive any day.

6

PACKAGE ASSIGNED

Your HCP has been assigned, and you can commence your Home Care contracting process.

7

CONTACT YOUR HOME CARE PROVIDER

Discuss your support needs with your home care provider. Addressing your care needs.

8

AGREEMENT WITH ACARE WA

We work together to draw up your care plan, meeting your HCP budget.

9

COMMENCE SERVICES

We will connect you with your care team and begin home care services.

10

Important Notes

It is important to remember that a Home Care Package is not necessarily free and the Government may require you to pay a contribution.

- If you receive a full pension, no contribution will be required.
- If you receive a part pension, Services Australia will advise you of your contribution if you receive a part pension. You must attend to this matter yourself by contacting Centrelink.
- If you are a self-funded retiree then it is critical that you commence the process of income assessment as soon as possible. It may take months to assess your contribution. We can direct you towards a reputable Financial Adviser to assist you with the paperwork, or you can ask your accountant to do it for you. There will be a fee involved for this.

STEP 4 ACAT ASSESSMENT is the most important part of the whole process. You need to think of how you feel on your worst day. Don't say stuff like "oh I'm managing okay" or "I just need a little bit of help". You **WILL NOT** get a Home Care Package if it goes that way. It's important that you have spoken to your local care co-ordinator first. There are many things which are included under a Home Care Package which you won't know about. You can have podiatry, physiotherapy, chiropractic, dietitian, psychological counselling. You can have transport to medical appointments, including Albany. You can budget for an electric lift chair and bed, ramps or rails.

Once the ACAT assessment is done, you will receive a letter with your report and the Level they are awarding you.

THEN YOU WAIT...

Current wait periods, depending on the level, are **3 – 9 months**. If your support requirement change whilst you are waiting for your package you can request another assessment.

You will get what is called The "Ready Letter" about 3 months out from your package coming. It will say exactly that – your package is now 3 months away and you should start looking for a provider. Of course, if you are with ACare then you already have all that sorted. Your representative will see the same letters as you or, if you are computer literate, you can see them on the My Aged Care portal.

You will finally receive a letter which says your Home Care Package has been assigned. It will have a **LARGE RED NUMBER** on the second page – something like 1-123456789012.

It will also say that you now have 53 days to find a service provider. As you will already be in touch with ACare WA, you need to take that letter to them and they will start the rest of the process.

NEED HELP APPLYING FOR A HOME CARE PACKAGE?

ACare WA have a wealth of experience in government-funded programs! Start your community managed home care journey and receive the best value from your Home Care Package today!



Lynette Sellen
Consultant

CONTACT US NOW

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